



“Aspect Software delivers value through products and processes designed to exceed the expectations of customers through innovation and continual improvement.”

Through partnering and empowerment, Aspect team members:

- Embrace quality as Aspect Software’s way of doing business
- Understand, anticipate, and monitor the requirements and expectations of internal and external customers.
- Use best judgment in delivering products and services that meet or exceed those expectations at a cost that represents value to customers.
- Make timely product and process improvements to satisfy changing customer and business needs.
- Measure and communicate progress.
- Communicate relevant organizational context to interested parties.