



Benefits

Aspect Professional Services utilizes a flexible engagement model that enables organizations to:

- Improve system performance and integrations
- Automate and create streamlined processes
- Leverage expertise and experience
- Quickly deploy add-on solutions
- Help manage your Oracle enterprise throughout the full life cycle – from strategic planning, development, deployment, administration, maintenance and upgrades
- Increase productivity and reduce costs



Consulting Services

Aspect® Professional Services from Aspect, offers a full range of Oracle consulting and staffing services to meet your unique needs

Aspect Professional Services – Oracle Consulting Services

Oracle technology has become the foundation and critical backbone for many organizations of all types and sizes. As the complexity increases and becomes more integrated to your business, you need a proven and experienced partner to help you realize the return from your investment.

We understand that every organization has its own unique needs and may be at different stages in their deployments with various Oracle products; Oracle, PeopleSoft, Sun, etc. This is why Aspect has designed a flexible engagement model to fully understand your business objectives and to work directly with you to develop solutions that meet your business requirements and exceed your expectations. Aspect can work with your teams to specify and design the project, as well as manage all the project details from design through deployment, or we can place our experienced consultants on your team while you manage the project.

Why Aspect?

We have a long history of delivering successful solutions rapidly and cost effectively because of:

- **Our unmatched experience.** Aspect has been delivering Oracle solutions to our clients for over 10 years. Aspect has supported high profile Oracle projects for clients of all sizes and industries.
- **Our commitment to Customer Satisfaction.** Aspect is fully committed to our customers, your projects and meeting your needs.

- **Our highly skilled teams.** Aspect's Oracle professionals are experts in their fields.
- **Our methodology.** Aspect uses a flexible engagement model and our Oracle professionals understand both process and technology.

Learn more about how Aspect Professional Services - Oracle Consulting Services can assist your teams in the following areas:

- Oracle Core Technology (Database and Application Servers)
- Oracle E-Business
- Siebel CRM
- CRM On Demand
- Oracle Business Intelligence (OBIEE)
- Hyperion
- Master Data Management
- Software Upgrades
- Support Services
- Staff Augmentation

Mentoring

- Develop your Oracle systems using expert guidance
- Maximize your training investment by insuring knowledge transfer happens using your projects
- Direct access to experts for technical questions
- Develop working relationships with Oracle advisors

Delta Engagements

- Short-term, high-impact consulting
- Designed to solve your toughest technical challenges
- Hands-on experience working on high-profile projects
- No long-term commitments, get in quick and finish the job

Staff Augmentation

- Consultants are backed by leading national practices and a network of solution architects to help validate and/or solve technical issues
- Professional consultants on staff with a wide range of experience and skills
- Flexible engagement models allow you to use Aspect® Professional Services resources on a short or long-term basis, on or offsite
- Deep vendor relationships provide access to hard to find expert resources

Managed Projects

- We manage the project and incorporate your team
- Deliverable based or time and material

Contact Information

Consulting

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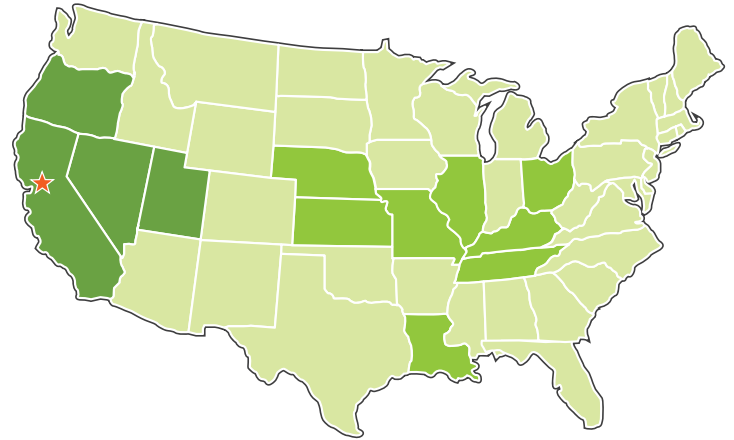
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For More Information

To view a complete list of Oracle Services solutions, please visit Oracle Services at <http://www.aspect.com/professional-services/interaction-enablement/oracle-professional-services> or call 866 784 5649.

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About Aspect

Aspect helps enterprises break down the walls between people, processes, systems and data sources, empowering organizations to unite around the customer journey. Our customer engagement center offers native [interaction management](#), [workforce optimization](#) and [self-service](#) capabilities that drive dynamic, conversational interactions and create a truly frictionless omni-channel customer experience. Leveraging all the benefits of the cloud and over 40 years of industry ingenuity, Aspect conveniently and easily connects questions to answers while helping enterprises keep service levels high and operational costs contained. For more information, visit www.aspect.com.

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