

Waterfield Technologies Solutions Catalog

Waterfield Technologies has Answers to Your Questions



WATERFIELD HEALTH & WELLNESS

Build campaigns to monitor patient wellness and more...

Allows health care organizations to build and distribute campaigns to monitor patient wellness and to update status information. Automating proactive follow up with patients improves health outcomes, and reduces costly readmissions. Questions may be presented via voice or SMS and can be initiated via inbound, or outbound calling lists. A web-based interface allows users to completely design surveys end-to-end, including logical branching rules based on answers to questions. Standard reporting includes patient status reporting (answers to questions) as well as calling reports based on connection rates (success, fail, busy, ring no answer, etc.).

About Waterfield Technologies

Waterfield Technologies has been offering innovative voice and mobile solutions that help companies work more effectively and provide superior customer service for over 30 years. We provide solutions to 20 Fortune 500 companies, helping them to drive increased customer satisfaction while reducing overall business expense, and solving critical business issues through highly-tailored, experience-rich mobile and web portal interfaces, interactive voice response applications, and omni-channel contact center solutions.



CHANNEL PARTNER
OF THE YEAR - 2014

2014 PARTNER of the YEAR

Waterfield Technologies is the only Master Reseller of Aspect, Voxeo, and Zipwire platforms. We continue our commitment to Aspect by now reselling all Aspect solutions.

POWERED BY

Aspect CXP, Aspect Prophecy and Waterfield Technologies.

VISION CLIPS

[WellDyne](#)

USE CASES

Ideal for at-risk patients required to take medications, provide health status or provide checkups on behavioral or substance abuse scenarios.



WANT TO WORK WITH US?

If you are looking for a tailored solution to manage customer interactions efficiently and effectively, call us today. As a leading enterprise software and professional services organization, Waterfield provides voice and mobility solutions for organizations worldwide.



WATERFIELD
TECHNOLOGIES

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