

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
CERT-09120-2004-AQ-HOU-RvA

Initial certification date:
13 February 1995

Valid:
27 October 2018 - 27 October 2021

This is to certify that the management system of



Aspect Software

829 Parkview Blvd., Lombard, IL, 60148, USA

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following scope:

Procurement, Manufacture, Assembly, Test and Shipping of Contact Center Systems and Related Products

Place and date:
Katy, TX, 12 September 2018



For the issuing office:
DNV GL – Business Assurance
1400 Ravello Drive, Katy, TX, 77449-5164,
USA

John Stefan
Management Representative