The Aspect Healthcare Nursing Station Touch Screen Application allows hospital nursing staff to review performance and clinical quality metrics via a hallway mounted touch screen nursing station application. Nursing resources are easily able to collaborate on interpretation of unit and department specific quality data, as well as plan for actionable steps to align with unit, department, and corporate strategies and goals.

Aspect's healthcare services practice, comprised of more than 50 healthcare specialists with professional certification, experience and credentials in clinical services, healthcare technology and related fields, has a broad understanding of the healthcare industry.

How Do You Share Information with Your Team?
Many hospitals face challenges in disseminating and sharing information with their largest employee constituent – the nurses. Even though the nursing focus is primarily on floor operations and patient care, it is important for this critical employee group to have insight into clinical quality outcomes and performance, in order to evaluate and act upon their own compliance level. Sharing positive feedback and reinforcement with nursing staff, as it relates to patient care, along with communicating corporate goals and strategies, is important for employee morale, process improvement and leadership development.

Innovative Method of Delivering Information
The Aspect Healthcare Nursing Touch Screen Application allows healthcare organizations an innovative method of delivering information to nursing staff. Leadership is able to provide immediate, relevant and usable clinical quality data via daily visual management, which is department and unit specific. Processes are able to be improved, eliminating the need for paper or email communications. Goals are able to be aligned at individual contributor, unit, department and corporate levels.

The ability to easily view quality data provides great value in conveying positive feedback and reinforcement, as well as being essential to improve situations where the compliance level is below expectations. Nurses in the hospital can review, via a hallway mounted touch screen, performance and quality metrics, and as a result actionable items can be identified and performance improvement steps implemented immediately.

Clinical Quality Measures made available via the Aspect Healthcare Nursing Touch Screen Application, may include key performance indicators (KPIs) and patient experience metrics. Nurses, as a team, are then able to interpret quality metrics and apply lessons learned to immediately impact unit, department and corporate initiatives and goals. Additional communications can include company newsletters, team collaboration across shifts, micro-blogging, relevant educational offerings, emergency alert tickers along with news, weather and sports.
Aspect® Healthcare Nursing Touch Screen Application is repeatable and can be rolled out with department and unit specificity across all units and hospitals within a particular hospital system.

About Aspect
Aspect is the only software company with a fully-integrated interaction and workforce optimization platform for enterprise contact centers globally that need to profitably (and seamlessly) orchestrate people, processes and touch points in an era when the contact center is the new center of the customer experience. For more information, visit www.aspect.com.