

# Waterfield Technologies Solutions Catalog

Waterfield Technologies has Answers to Your Questions



## WATERFIELD PCI SECURE PAYMENT IVR

*Securely processes checking and credit card payments*

Provides contact centers with the ability to securely process payments from callers within the Aspect PCI Level 1 network. As the Master Reseller for Aspect and the preferred professional services arm of CyberSource (a Visa company), Waterfield Technologies is in a unique position to develop customized self-service payment applications that help companies to take the risk out of handling payment data. In addition to our work with CyberSource, Waterfield also has experience in delivering payment solutions that leverage other payment gateways, such as Fiserv, Authorize.net, and Paymetric.

### About Waterfield Technologies

Waterfield Technologies has been offering innovative voice and mobile solutions that help companies work more effectively and provide superior customer service for over 30 years. We provide solutions to 20 Fortune 500 companies, helping them to drive increased customer satisfaction while reducing overall business expense, and solving critical business issues through highly-tailored, experience-rich mobile and web portal interfaces, interactive voice response applications, and omni-channel contact center solutions.



### 2014 PARTNER of the YEAR

Waterfield Technologies is the only Master Reseller of Aspect platforms. We continue our commitment to Aspect by now reselling all Aspect solutions.

CHANNEL PARTNER  
OF THE YEAR - 2014

### POWERED BY

*Aspect CXP, Aspect Prophecy, CyberSource (or the payment gateway of your choice) and Waterfield Technologies.*

### USE CASES

- ◆ *Protect PCI Data*
- ◆ *Shield PCI Data from Agents*
- ◆ *Self Service (Pay-by-Phone)*
- ◆ *Schedule Payments*
- ◆ *Setup Recurring Payments*
- ◆ *Confirm Payments via SMS*



## WANT TO WORK WITH US?

*If you are looking for a tailored solution to manage customer interactions efficiently and effectively, call us today. As a leading enterprise software and professional services organization, Waterfield provides voice and mobility solutions for organizations worldwide.*



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