

Exam Information

Aspect® Unified IP® Premise Partner Certified Master Developer

Product Supported

This exam supports Aspect Unified IP and Advanced List Management™ within a premise environment. As such, it will be focused on a developer's role.

It is highly recommended that you review all available Aspect Unified IP and Advanced List Management guides, training, and reference documents prior to starting this exam.

Type of Exam	Written: Multiple choice, fill in the blank, matching, true/false Practical: Development of an advanced application based on given criteria
Certification Level	Partner Master level
Length	Written: TBD questions (This is an estimated number, actual number TBD) Practical: 4 hours
Passing Score	75% correct (on both the written and practical individually)
Exam Language	English only
Timing	Up to TBD hours to complete written exam (in development) Up to 4 hours to complete Practical Exam The exams will be conducted in <u>two</u> separate sessions. Practical Exam will be scheduled directly with Aspect Education after passing the Written Exam.
Exam Location	Written: Kryterion online or exam testing center worldwide There are two ways to take an exam: online or at any of the Kryterion test centers worldwide. Important: If you are taking an online exam, please be sure to read the following information at https://kryterion.force.com/support/s/contactsupport . Practical: Will be delivered online by the Aspect Education Services Team
Exam Price	Written: <ul style="list-style-type: none">• \$TBD at a Kryterion testing center• \$TBD online proctoring Practical: Included with written exam

<p>Exam Registration</p>	<p>Written: Exam candidates can go directly to Kryterion to register for the exam via https://webassessor.com/aspect. Once on the site, you will be asked to log-in or create a profile for a New User. You will then search for your exam and select the location, date, and time for the exam. You will pay for the exam through this website unless you have been given an exam voucher. In the case of an exam voucher, please place the code in the <i>Promotion Code</i> field.</p> <p>Practical: You will receive an invitation to participate in the Final portion of the Master level exam after passing the written exam via your registered email address in Kryterion. The practical exam will be scheduled and administered online by the Aspect Education Services team. It will need to be performed on lab environment and must be the current version. Details and hardware requirements will be given out at the time of Practical Exam registration as they are subject to change.</p>
<p>Exam Reschedule</p>	<p>If you need to reschedule the exam, you will need to contact Kryterion directly. Any reschedules will need to be completed more than 72 hours before the scheduled date and time in your region. If you reschedule within 72 hours of the scheduled date, you will be assessed a cancellation or reschedule fee up to the amount of the exam.</p>
<p>Exam Cancellation</p>	<p>If you need to cancel the exam, you will need to contact Kryterion directly. Any cancellations will need to be completed more than 72 hours before the scheduled date and time in your region. If you cancel within 72 hours of the scheduled date, you will be assessed a cancellation fee equal to the amount of the exam.</p>
<p>Target Audience</p>	<p>The Aspect Unified IP (UIP) Partner Master Developer certification primarily targets any customers and/or partners approved for the development, installation and configuration of an Aspect Unified IP and Advanced List Management.</p>
<p>Eligibility</p>	<p>The Aspect Partner Master Certification program is available and open to Aspect partners. Passing an exam is only part of the process. The Aspect Education Services team will also need to verify your participation and attendance in the certification curriculum and verify you are eligible for an Aspect Partner Master Certification.</p>
<p>Preparing for the Exam</p>	<p>Aspect highly recommends that candidates seeking certification follow the certification tracks. The track along with work experience for 2-5 years will increase your chances for passing the exams.</p>
<p>Track Courses</p>	<p>Required</p> <p>Introduction</p> <ul style="list-style-type: none"> • Aspect Unified IP Introduction – 2.5 hr • Advanced List Management Technical Introduction – .25hr • Aspect Unified IP Agent Desktop Fundamentals – 4.5 hr <p>Administration</p> <ul style="list-style-type: none"> • Aspect Unified IP Voicemail Administration – .5 hr • Aspect Unified IP Inbound Voice Essentials – 9 hr • Aspect Unified IP Outbound Voice Essentials – 12 hr • Advanced List Management - Outbound Voice Fundamentals – 17.5hr • Aspect Unified IP M3 Designer 1 hr • Aspect Unified IP - M3 Designer Scripting Essentials Basic – 15hr



	<ul style="list-style-type: none">• Aspect Unified IP - M3 Designer Scripting Essential Advanced – 15hr• Advanced List Management Outbound Voice Features – 12 hr <p>Reporting</p> <ul style="list-style-type: none">• Aspect Unified IP Historical Reporting – .5 hr• Aspect Unified IP Real-Time Reporting –12 hr <p>Please note: Class Timings/classes listed above are subject to change. Check the Aspect Learning Management system for the most up to date information listed in the corresponding Learning Path.</p>
--	---