

**Benefits**

- Quality Training
- Oracle University Partner of the Quarter and Year
- High impact Oracle consulting and staffing
- Enhance system performance
- Resolve issues more rapidly
- Increase user satisfaction
- Reduce costs



# Oracle Professional Services

Aspect offers a full range of Oracle training, consulting and staffing services to meet your unique needs.

## Training (Certified Delivery Partner in the U.S.)

### Oracle Instructor Led in Class Training

- Classrooms across the US

### Oracle Learning Streams and Training on Demand (TOD)

- Take courses on your own schedule

### Oracle Live Virtual Class Training

- Real time classroom education

### Oracle Unlimited Learning Subscription

- All-access, continuous learning for your team

### Onsite Private Customized or Tailored Training

- Training specific to your needs
- Mobile classroom for added flexibility

### Learning Credits

- Buy in bulk and save

### Transactional

- Pay as you go

## Oracle Professional Services

### Staff Augmentation

- Consultants are backed by leading national practices and a network of solution architects to help validate and/or solve technical issues
- Professional consultants on staff with a wide range of experience and skills
- Flexible engagement models allow you to use Aspect resources on a short or long-term basis, on or offsite

## Mentoring

- Maximize your training investment by ensuring additional knowledge transfers occur using your projects and systems
- Flexibility: Mentors are available via phone, email or on-site
- Further develop your Oracle systems expertise by reinforcing key learning objectives using our experience and guidance

## Consulting

- Short-term, high-impact consulting, designed to solve your toughest and most critical technical challenges
- Providing the expertise and experience you need to get the job done when your staff is unavailable or the specific skill set is not in-house

## Managed Projects

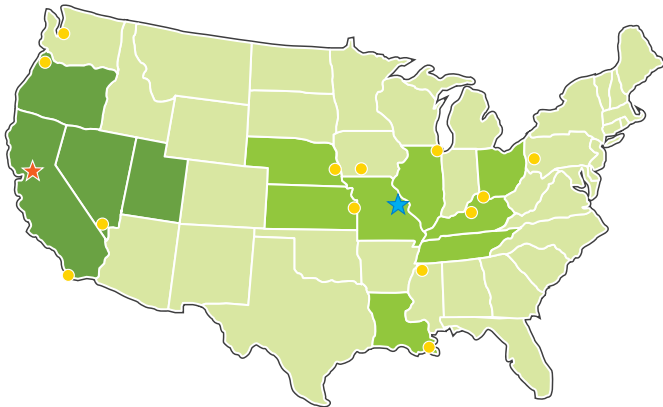
- We manage the project and incorporate your team
- Deliverable based or time and material

## Technologies Covered

PeopleSoft, Primavera, RightNow, Siebel, Taleo, User Productivity Kit (UPK), Database, Database Application Development, Data Warehousing, MySQL, Enterprise Management, Java, Application Server and Infrastructure, SOA and BPM, WebCenter, Business Intelligence, Identity Management, Middleware Development Tools, Data Integration, Oracle Linux, Oracle Solaris, eBusiness Suites

## Aspect Locations

www.aspect.com (1 866 784 5649)



## Contact Information Training

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## For More Information

To view a complete list of Oracle Services solutions, please visit Oracle Services at <http://www.aspect.com/professional-services/interaction-enablement/oracle-professional-services> or call 866 784 5649.

### Courses Offered

To see a complete list of the courses we offer, please visit:

- [www.quilogy.com](http://www.quilogy.com)
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## About Aspect

Aspect helps enterprises break down the walls between people, processes, systems and data sources, empowering organizations to unite around the customer journey. Our customer engagement center offers native [interaction management](#), [workforce optimization](#) and [self-service](#) capabilities that drive dynamic, conversational interactions and create a truly frictionless omni-channel customer experience. Leveraging all the benefits of the cloud and over 40 years of industry ingenuity, Aspect conveniently and easily connects questions to answers while helping enterprises keep service levels high and operational costs contained. For more information, visit [www.aspect.com](http://www.aspect.com).

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