



**Kevin Schwartz**  
**Executive Vice President, Global Professional Services**  
**Aspect Software**

As executive vice president of Global Professional Services, Kevin Schwartz is responsible for providing executive leadership and direction for the Aspect® Professional Services organization, which provides customers with the services, skills and resources to successfully integrate, tailor and deploy Aspect products, and to help them realize superior business results from their investments. In this role, he is also responsible for helping drive increased growth, profitability, and alignment with the company's global strategy around Unified Communications for the Contact Center™.

Before joining Aspect Software, Kevin was senior vice president and general manager of the integrated marketing services business unit at Experian. He was responsible for many business facets, including strategic planning, managing day-to-day operations and for transforming the business unit from a pure product focus to one that was focused on delivering business value and insights to the customer base. Prior to Experian, Kevin had 21 years of management consulting experience with large professional services firms such as Capgemini, PricewaterhouseCoopers, and Andersen Consulting. While at Capgemini, Kevin held several client, practice, and operations executive roles, and focused on helping companies from strategy through implementation of complex Customer Relationship Management capabilities, with particular emphasis on the contact center environment.

Kevin holds a bachelor of science in computer science from Rensselaer Polytechnic Institute and has minors in general business management and industrial psychology.